

T-1002 Service Information Letter

Subject:	Request for in-service data of EXTEX Engineered Products, Inc. FAA-PMA approved articles (parts).
Part Number(s):	All EXTEX FAA-PMA approved parts.
Installation(s):	See applicable EXTEX PMA supplement for installation eligibility.
Revision History:	Rev. IR – Initial Release. Rev. A – Updated TIMKEN to EXTEX Engineered Products.
Reason:	EXTEX is committed to improving the safety and durability of our FAA-PMA approved parts. One facet of this commitment is our implementation of a Continued Operational Safety (COS) program to gather in-service data on our PMA approved parts.
Description:	This Service Information Letter (SIL) is intended to inform EXTEX customers and owner/operators about implementation of this program. The in-service data can either be: 1) Customer-provided information about their service experience parts; or 2) Customer parts removed at overhaul or first access.
Applicability:	This service information letter is applicable to all EXTEX customers and owners/operators that procure and/or use EXTEX PMA parts.
Accomplishment Instructions:	An EXTEX Customer Service representative may contact you to request in-service data. However you are encouraged to provide your service experience information or removed EXTEX PMA parts at any time. This can be accomplished by: 1) Customer provided information: Complete the EXTEX In-Service Data Sheet (form # EF-7.5.6-3) by contacting an EXTEX customer support for a copy. 2) Customer removed parts: Contact your EXTEX Customer Support representative to discuss participation and shipping arrangements. EXTEX appreciates your support and continued commitment to aviation safety.
Approval:	This document is EXTEX Engineered Products approved.
Notes:	Please contact your EXTEX customer service representative with any questions.